Cancellation Policy

**CANCELLATIONS**

While we understand that last-minute cancellations are sometimes necessary and emergencies arise, we do ask that you try your best to notify us ASAP. We ask for at least a 48 hour notice so that we have enough time to fill your slot. (Charges will be up to our discretion and dependent on the situation in which the cancellation was made.)

**LESS THAN A 24 HOUR NOTICE**

Cancellations with less than 24 hours' notice will be subject to 50% of service value.

**SAME DAY CANCELLATIONS**

Cancellations made on the same day as appointments will be subject to 100% of the service's value.

We will always do our best to send a courtesy reminder within 24-48 hours prior to your scheduling cleaning.

Please keep in mind that last-minute cancellations make it difficult for us to fill your scheduled slot. That date and time has been reserved specifically for you. Without enough notice, this could cause a possible loss of income for the cleaning technician as well as the business, thus resulting in a charge to you.